The HOW TO READ YOUR BILL page was prepared to help you understand your new bill and the billing procedures of NewWave Communications. If you still have questions, the staff of NewWave Communications is available with prompt and courteous service. Please give us a call at 1-888-863-9928.

UNDERSTANDING YOUR BILL
Each month you will receive a bill for your monthly service. All subscribers are billed for services one month in advance. Please pay your bill on or before the Payment Due Date to avoid a late payment fee.

YOUR FIRST BILL
This itemized bill will include:
- Charges for one month of service in advance. Any payment applied to your account. Any outstanding charges. The bill will look like the example on this page. 

HOW TO READ YOUR BILL

- **b.** Your account number - Please write this number on your check or money order.
- **2.** Due date - Your payment must be received in our office on or before the Payment Due Date to avoid a $7.99 late payment fee.
  - A. Please return this portion with your payment.
  - B. Keep this portion for your records.
- **3.** How to contact us.
- **4.** Important messages - Please read them.
- **5.** Total amount of payment due.
- **6.** Your name and billing address.
- **7.** Remittance address to which your payment is sent.
- **8.** Statement date.
- **9.** Due date - Your payment must be received in our office on or before the Payment Due Date to avoid a $7.99 late payment fee.
  - A. Please return this portion with your payment.
  - B. Keep this portion for your records.

Bill Float - see reverse side of bill for details to sign up
- On-line at www.newwavecom.com
- Mail- using the enclosed return envelope
- Automated payment by phone at 888-863-9928

BILLING PROCEDURES
We understand the confusion that accompanies bills. We want you to understand everything that you are paying for and receiving. The purpose of this notice is to help you understand the billing procedures of NewWave Communications.

Here is the Key to Each Area on Your Bill:

1. Your account number - Please write this number on your check or money order.
2. Due date - Your payment must be received in our office on or before the Payment Due Date to avoid a $7.99 late payment fee.
   - A. Please return this portion with your payment.
   - B. Keep this portion for your records.
3. How to contact us.
4. Important messages - Please read them.
5. Total amount of payment due.
6. Your name and billing address.
7. Remittance address to which your payment is sent.
8. Statement date - Payments made after this date will be shown at the bottom of the next month's bill.
9. Transaction lines - These lines show your charges for this bill.

Enjoy your Easy Pay Freedom!

Free from checks
- Save your checks for other things
Free time
- One less thing to do
Free from postage
- No more stamps or envelopes